e-Certificate

RET ACADEMY FOR INTERNATIONAL JOURNALS OF MULTIDISCIPLINARY RESEARCH (RAIJMR)

Dear Author/Research Scholar,

<u>Ms. Pooja Raní</u>

This is to certify that your Research Paper/Article titled

"<u>The Study on the Assessment of Customer Satisfaction in Banking Sector</u> <u>through Servqual Scale</u>"

has been published after reviewed and editorial process in our online issue of IJRMP (ISSN:

2320-0901) International Refereed, Reviewed and Indexed Research e-Journal. **Vol. 2, Issue:**

8 for the Month of Sept. - Oct. - Rob. Pear: 2013.

Our best Wishes for your future.

Place: Mehsana (Gujarat)

Date of Issue: 14/02/2014



Statel (PBress)

Associate Editor(s) (RAIJMR)

Editor-in-Chief (RAIJMR) WWW.RAIJMR.COM editorraijmr@yahoo.com