



# Digital Technology for Teacher Education in Context of Children with Special Needs

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## Abstract:

*Millions of students across the world cannot benefit fully from a traditional educational program because they have a disability that impairs their ability to participate in a typical classroom environment. For these students, computer-based technologies can play an especially important role. Not only can computer technology facilitate a broader range of educational activities to meet a variety of needs for students with mild learning disorders, but adaptive technology now exists that can enable even those students with severe disabilities to become active learners in the classroom alongside their peers who do not have disabilities. This paper provides an overview of the role of computer technology in promoting the education of children with special needs within the regular classroom. Use of computer technology for word processing, communication, research, and multimedia projects can help the millions of students with specific learning and emotional disorders keep up with their nondisabled peers. Computer technology has also enhanced the development of sophisticated devices that can assist the millions of students with more severe disabilities in overcoming a wide range of limitations that hinder classroom participation from speech and hearing impairments to blindness and severe physical disabilities. However, many teachers are not adequately trained on how to use technology effectively in their classrooms, and the cost of the technology is a serious consideration for all schools. Thus, although computer technology has the potential to act as an equalizer by freeing many students from their disabilities, the barriers of inadequate training and cost must first be overcome before more widespread use can become a reality.*

**Keywords:** Classroom environment, Computer technology, Children with special needs

## 1. Introduction

Today's children are the first generation of the "digital age." They are being raised in a society that is changing rapidly as a result of the influx of new computer-based technologies that provide more pervasive and faster worldwide links to commerce, communication, and culture. The dramatic changes over the past decade have prompted the Presidential Committee of Advisors on Science and Technology. Many people applaud the integration of computer-based technologies into the classroom for typically functioning students. Fewer individuals recognize the great number of benefits that computer-based technologies may afford children with disabilities. This Paper focuses on the role that computer technology can play in promoting the education of children with special needs within the classroom. It begins with an overview of children's different types of disabilities and special needs, and an introductory discussion of how technology can help meet those needs. Several more detailed sections follow, describing how particular computer applications and devices make it possible for students with disabilities to be educated in a regular classroom alongside their nondisabled peers. The final section provides a discussion of the barriers to more widespread use of the promising technologies barriers that must be overcome if schools are to provide greater opportunities for students with disabilities to learn more effectively in regular classroom settings.

## 2. Who are the children with special needs:-

Over the past 20 years, the number of students with disabilities has been steadily increasing at a faster rate than both the general population and school. Today, approximately one of six students in schools

across the world cannot benefit fully from a traditional educational program because they have a disability that impairs their ability to participate in classroom activities. According to the most recent government statistics, more than 5 million students ages 6 to 17 were receiving special education. Students disabilities ranged from speech and language impairments to mental retardation, and more than half were described as having a specific learning disability due to a psychological disorder. Children with disabilities vary with respect to the type and number of disabilities they have, and their disabilities vary in cause, degree, and the effect they have on the child's educational progress. Although children with disabilities are a very diverse group.

### **3. Technologies for Students with Mild Learning and Behavioral Disorders :-**

Students with learning disabilities and emotional problems account for nearly 60% of all children receiving special services in schools today, and their numbers are rising each year. These students often have persistent problems learning and behaving appropriately in school, problems that may become apparent only after teachers work with the students for weeks or months. Such students are likely to be given a broad label indicating only that their academic and social progress is unsatisfactory because of a disability, and their problems often persist despite a teacher's efforts to meet their students' needs within the regular program. Most children with mild learning disabilities spend at least some portion of the school day in the regular classroom, even though many of these students find it difficult to keep up with their nondisabled peers and their teachers often find it difficult to spend significant amounts of time providing them with individual attention. Technology has proven to be an effective method of giving such students opportunities to engage in basic drill and practice, simulations, exploratory, or communication activities that are matched to their individual needs and abilities. The Internet, communication technologies, CD-ROM reference materials, and multimedia presentation tools can provide students with opportunities to use their skills to engage in projects that address real-world problems. The following will examine several types of computer activities that, when integrated into classroom instruction, appear to have significant benefits for students with mild disabilities: word processing and word prediction software, communication and networking technologies, and the use of hypertext and multimedia projects.

### **4. Word Processing Software**

The attributes of word processing that lead to its effectiveness as a learning tool for children with special needs are generally the same attributes that make it effective for children in general. For example, the ease of revising text, producing clean and readable text, and feeling a sense of authorship are frequently mentioned as attributes of word processors that lead to improved writing. Researchers have found that students are more willing to edit their work and to make necessary corrections on a word processor than on handwritten drafts. In addition, the word processor frees students from the more tedious duties related to the editing process, enabling them to spend more time on the content of their written products. These benefits are significant for the many students with mild learning disorders related to deficits in written language skills, who often need to spend a significant amount of time rewriting a passage to communicate an idea clearly. Word processing is also especially helpful for those students who struggle with delays in fine motor skills that impair their ability to write legibly. Thus, while teachers still must provide instruction in writing to make a difference, word processing software can have significant benefits for students with mild learning disabilities by allowing them to participate in the writing process with greater ease.

### **5. Word Prediction Software**

Word prediction software is another example of a computer-based technology that can help students communicate with written language more easily. This software, when used in conjunction with traditional word processing programs, reduces the number of keystrokes that are required to type words and provides assistance with spelling for students of various ability levels. For example, in one application, a list of words appears that begins with the letter a student presses on the computer keyboard. As additional letters are added to the sequence, the list is updated to limit the words to the

sequence that has been entered. When the desired word appears on the computer screen, the student simply selects the word to insert it into the written text. Some applications require that students be able to select the desired words from a list displayed on the computer screen; other applications enable the computer to read the words aloud. In addition, some word prediction programs provide words solely on the basis of the sequence of letters entered; others give consideration to the grammatical aspect of the words already present in the sentence. Still other applications limit the words provided to those that the student most often uses. Students with mild learning disabilities benefit from the support that word prediction software offers as they attempt to produce written documents. Many times, students with communication deficits will avoid the use of longer words and complex thoughts to avoid frustration with the act of writing. But word prediction software allows students with mild learning disabilities, as well as those with mild communication and motor impairments, to express their words and ideas in the vocabulary that more closely reflects their thinking, rather than in the vocabulary that is easiest to spell.

Thus, with help of word prediction software, students with mild learning disabilities are better able to compete academically in regular classroom settings. Use of computers for communication and networking activities via the Internet can expand the learning environment beyond the walls of the classroom and allow students with disabilities, just like other students, to access and send information literally around the world. Yet improved access and delivery systems do not necessarily bring improved instruction. To the contrary, improved learning is dependent upon the quality of instruction and not on the medium through which it is delivered. Communication technologies become a powerful tool for learning only if they offer students opportunities to gather a wide variety of resources and information and then to exchange their thoughts and ideas with others in collaborative learning environments, networked through the Internet. The ability to collaborate on meaningful projects is especially beneficial for students with learning disabilities because they often have both academic and social needs to be addressed. Collaborative efforts can foster academic learning among these students by providing more “knowledge construction” activities, such as generating new ideas and building on the thoughts of others as a topic is analyzed, and by actively engaging them in the learning process. Research has shown that students of all ability levels learn more when they are involved in such knowledge construction activities. Research also has demonstrated that different types of discourse have been associated with different levels of thinking processes. For example, questions that require students to simply restate or paraphrase information impose less complex cognitive demands than questions whose answers result in explanations, inferences, justifications, hypotheses, and speculations. Thus, by providing more opportunities to communicate in different ways, communication technologies can help students with mild learning disabilities engage in more complex cognitive tasks and can result in powerful instruction for these students.

In addition, communication technologies can help meet the social needs of students with mild learning disabilities. For example, one teacher consultant found that hospitalized students with emotional disabilities valued opportunities to interact with other students via e-mail because their disability “disappeared” in these communication environments. The hospitalized students became more willing to create written text, and their grammatical skills improved, when they were given the opportunity to communicate online with other disabled students who were enrolled in special education classes across the country. Over the Internet, the students shared descriptions of themselves and of their feelings, and were able to learn about others. Consequently, the technology facilitated the students’ ability to make personal connections with others and provided opportunities to focus on writing skills within a context that they valued. Communication technologies can also foster social learning by connecting students one to one. Communications between even two individuals can enable students with learning disabilities to gain information or to practice communication skills in a real world environment without fear of being stigmatized because of their disability.

## 6. Hyperlinks and Multimedia Environments

In addition to communication technologies that provide students with new ways to access information worldwide, other technologies help students make flexible connections between different text-based documents (“hypertext”) and between different types of media, such as text, photographs, television, video, sound, graphics, and computing (commonly referred to as “hypermedia” or “multimedia”). Recently, educators have begun to examine the possibilities these technologies offer for students with mild learning disabilities. The concept of hyperlinks is not new in fact, speculation about such devices dates back more than 50 years. Text with hyperlinks, or “hypertext,” enables users to access electronically linked resources with the click of a mouse, leaping through vast amounts of textual information in a non sequential manner. Hypertext is a web conceptually somewhat like a dictionary or an encyclopedia with complex interdependencies among units of information that users can jump between in ways that are similar to the way the human mind thinks.

Hyperlinks enable students to jump to electronic units of information with the speed and freedom of human thought, creating meaningful learning experiences through quick and easy links between new and previously learned information. Hyperlinks are helpful for all students, but they can be especially helpful for students with mild learning disabilities. If a student is reading a book and encounters a reference to another work that would enhance understanding of the content, for example, normally it would be necessary to turn to the bibliography to get the complete reference and then visit the library to track it down. This process is cumbersome for all students, but students with learning disabilities who lack reading skills are especially likely to abandon the search in frustration. If a hypertext version of the book were available on a computer, however, students could simply use a mouse or other pointing device to click on the reference and instantaneously view the referenced article, or click on a word they don’t understand to jump to a computer-based thesaurus and browse related words. Several studies have shown that students prefer to access reference material electronically rather than by using text-based resources. In addition, while many students with mild learning disabilities relate a long history of failure and frustration with traditional print-based documents, few have experienced failure with these hyperlink technologies. At the same time, some researchers caution that hyperlink technologies have the potential to overwhelm those students whose problems cause them difficulty in organizing information. For example, studies have demonstrated that many students with disabilities have significant difficulties retrieving requested information from both traditional and electronic versions of encyclopedias. This research suggests that to ensure that students with disabilities have a positive experience using hyperlinks to conduct research electronically, teachers still must spend time teaching them how to locate and organize specific information from data sources, the same as would be required when using more traditional reference sources.

## 7. Multimedia Environments

Multimedia environments are a relatively new extension of the hypertext concept. The educational use of multimedia environments is best described as an electronic means of linking various media in new and different ways in activities that can facilitate fundamental learning and thinking. For example, multimedia can help deepen students’ conceptual understandings by linking visual imagery and sound effects to information that is difficult to understand when presented in text alone. Research demonstrates that learning environments that incorporate dynamic images and sound are especially helpful for students who have limited background knowledge in a subject, which is often the case for students with learning disabilities.

Multimedia applications also provide students with ways to express their knowledge other than in writing. As discussed above, many students with mild learning disabilities are reluctant writers. By providing these students with alternative ways to demonstrate what they have learned, multimedia applications can be very motivating. The technology provides a tool for students with disabilities to express themselves, and an opportunity for them to showcase unique abilities and talents that generally are not revealed in traditional school assignments. Multimedia projects can be especially

important for students with disabilities who seldom have the opportunity to demonstrate their strengths in school. For example, in a study in which students with mild learning disabilities were given a choice of formats for demonstrating their knowledge to others, all chose to create multimedia-based projects. They said they preferred the multimedia projects because the format allowed them to express themselves in ways that linear text did not. Classroom teachers have also noted that students with mild learning disabilities often demonstrate higher-level performance and attention to detail working on multimedia projects than they normally exhibit. In addition, researchers report that the motivation of at-risk students and students with mild disabilities improves markedly when they work on projects that will be displayed in forums that include nondisabled students, parents, and community members. And computer technology not only facilitates the creation of multimedia products, it can also facilitate the sharing of such projects. For example, after they complete their work, students can transfer the products to videotapes or CD formats, which can then be placed on a class Web page or in the school library as reference material. Such sharing of products has been shown to have significant benefits for students with mild learning disabilities because it offers them the opportunity to be the author of a “real” product, and to be seen—and to see themselves—as capable learners in school environments.

### 8. Technologies for Students with Speech and Language Disorders

Communication with other individuals is one of the most important aspects of life. Certainly, effective communication is important in classrooms, where exchanges between teachers and students, or among peers, is a vital part of the learning process. But communication requires at least two individuals one to send information and the other to receive it and problems arise when a break occurs on either end of this chain, which is common among students with communication disorders. Two general types of communication disorders qualify a student for special education services: speech disorders and language disorders. A speech disorder occurs when the speaker’s articulation, voice quality, or fluency patterns impair the listener’s ability to understand the intent of the speaker. A language disorder occurs when either the sender or the receiver of the message is unable to use the sounds, signs, or rules of the communication language. Consequently, technology addressing the needs of students with communication disorders could assist a significant proportion of students with disabilities to interact more normally within the classroom. Fortunately, advances in computer technology have led to the creation of specialized devices called **augmentative and alternative communication** (AAC) device that help make it possible for individuals with no speech, or individuals with poor speech, to overcome their communication problems. Augmentative devices are designed to support or enhance the speaking capability of a person. Alternative devices, on the other hand, replace speech as a means of communication. There are a variety of electronic AAC devices on the market, ranging from very low tech to very high tech, and ranging in price from a few hundred dollars to several thousand dollars. Some devices are “dedicated,” that is, their only purpose is to provide a means of communication. Other devices have been designed to work in conjunction with a computer that plays multiple roles (such as word processing or calculations). In addition, existing computers can now be modified for use as an AAC device through the addition of special communication software and hardware. These modifications are often less expensive and more flexible than many custom-built AAC devices.

AAC systems vary in terms of their portability, complexity, input method, vocabulary representation format, and means of output delivery. Selecting an appropriate system must be tied to the needs and capabilities of the student. For example, students with physical or mental disabilities who cannot use a standard keyboard can use alternative input devices, such as touch-sensitive pads, selection switches, or optical pointing devices. For students who have difficulty with vocabulary, AAC systems have been developed to allow communication through word selection devices or even devices using pictures and graphics. To assist students with disabilities in delivering a message, various speech and print output devices have been developed. Today, many communication devices have incorporated either synthetic or digital speech output. Synthetic speech is artificially generated by the computer, while digital

speech is an actual recording of human speech stored in the memory of the device. Written output can be provided by printers that are built into the communication device or attached externally, but this option is cumbersome because of the large amount of paper required. As a result, some devices use liquid crystal displays (LCDs) to show students' messages some displaying a single line of text at a time, some displaying multiple lines of text, and some using both the LCD and speech output together. Clearly, AAC systems can be extremely powerful tools for individuals with speech and language disorders. At a banquet for software publishers in 1998, a letter was read from a young man whose computer had been outfitted with a device converting text to speech output. In his letter, he talked about how technology had changed his life: "Until now, I have never had a voice or a way to communicate. Until this year I was in a special education classroom. Now I am in the regular school in eighth grade. My computer has been the best thing that has ever happened to me in my life. Now people do not have to read my words. They can listen like everyone else." While an AAC device can enable some students with severe communication disorders to participate in instructional activities alongside their nondisabled peers, the rate of message transmission is still quite slow compared with normal speech. As computer-based technologies advance and AAC devices become smaller, more flexible, and less expensive, they will likely help even more students with communication disorders in the future.

### 9. Technologies for Students with Hearing Impairments :-

Students with hearing impairments are those who have a hearing loss that interferes with their ability to process linguistic information through auditory channels with or without amplification. The most recent data indicate that 1% to 2% of students ages 6 to 17 enrolled in special education programs in the United States have hearing impairments, and that a small fraction (0.02%) of these are both deaf and blind. In all, students have been diagnosed with some type of hearing impairment that interferes with their ability to function without some type of assistive device. Two telecommunication devices that assist students with severe hearing impairments and that have become commonplace in society are the Telecommunication Device for the Deaf (TDD) and "captioning." TDDs allow users to use a keyboard to type and receive messages over the phone lines; captioning refers to the addition of text to a visual display, where the words that are spoken are seen as text. Although TDDs are devices that primarily enhance the lives of students with hearing impairments outside of school, captioning has been found to be especially helpful in promoting the inclusion of students with hearing loss in the regular classroom environment. For example, video captioning and captioned educational programs have proven to be very helpful in motivating students with hearing disabilities to learn to read.

Devices to Assist Students with Hearing Impairments are

- **Hearing Aids-** The hearing aid is a miniature public address system worn by the user (listener).
- **Frequency-Modulated (FM) Amplification Systems-** FM transmission device creates a direct link between the teacher, who wears a microphone, and the student, who wears a hearing aid.
- **Audio Loops-** It was introduced in an attempt to meet the need to control the sound level of the teacher's voice, to maintain consistency in auditory cues between home and school.
- **Infrared Systems-** Infrared systems transmit clean, clear sound invisibly to hearing impaired listeners. They provide better hearing in public places without the hassle of wires and cords.
- **Cochlear Implants-** A cochlear implant is a relatively new device designed to provide sound information for people with profound hearing impairments.
- **Telecommunication Devices for the Deaf (TDDs)-** The TDD, which enables a person with no hearing to make or receive telephone calls, is the most widely known telecommunication device used today. The TDD is attached to a telephone and resembles a small keyboard with a screen to display the incoming or outgoing messages.
- **Captioned Television-** Captioning refers to the addition of text to a visual display, where the words that are spoken are seen as text.
- **Live Speech Captioning-** Live speech captioning is another variation of this technology that allows individuals with hearing impairments to access words as they are being spoken.

## 10. Technologies for Students with Visual Impairments

According to the most recent data available, about 24,000 school-age children have visual disabilities that make them eligible for special education services. Although it is difficult to classify or label the varying degrees of visual acuity succinctly, most students with visual impairments find that they need some type of device to help them to be effective learners in school settings. Students who are visually impaired but have at least some useful vision are often able to rely on large print materials, specialized magnification lenses, or electronic enlargement for the assistance they need. Even those with no useful vision, who traditionally have had to rely on tape recordings or translations into Braille, now have access to many other devices that can help them become independent learners. For example, **descriptive video services (DVS)**, which provide narrative verbal descriptions of visual elements, have proven useful in helping students who are blind or have low vision to use educational programs in regular classrooms. Synthetic and digital speech synthesizers, mentioned earlier as output devices to assist students with communication disorders, are also helpful to those with visual impairments. With these text-to-speech applications, sometimes referred to as “screen readers,” students who are visually impaired can have any text found on the computer screen read aloud. Text-to-speech technologies also facilitate the rereading and editing of previously written text, thus providing opportunities for students with visual impairments to participate in such tasks alongside their nondisabled peers. These applications range in price from about Rs 35000 to Rs 120,000

Another computer-based application, **optical character recognition (OCR)** technology, can scan and read text aloud, allowing individuals with visual impairments greater access to all types of print materials and enabling them to “read” the materials independently. OCR software is now available for most computers and scanners, and several dedicated portable devices have also been developed, making them more users friendly. Although current OCR technology cannot read handwritten materials accurately, this barrier will likely fall by the wayside in the very near future. Finally, advances in computer technology have made even the use of Braille more useful. A number of software applications have been developed that combine Braille with computer technology, such as Braille note takers small, portable devices that can store Braille characters and read text aloud to assist students with visual impairments in the classroom.

Devices to Assist Students with Visual Impairments are:-

- **Closed-Circuit Television Magnification (CCTV)**- CCTV is designed to enlarge any type of text or graphic material by using a small vertically mounted video camera with a zoom lens directly connected to a monitor for displaying the image.
- **Computer Screen Magnification**- Most computers sold today allow for the magnification of the screen through the use of special software.
- **Descriptive Video Services (DVS)**- DVS technology inserts a narrative verbal description of visual elements—such as sets and costumes, characters’ physical descriptions, and facial expressions—into pauses in a program’s dialogue.
- **Screen Readers**- Screen reader software represents what is known as a text-to-speech application, which analyzes letters, words, and sentences and converts them into synthetic or digital speech.
- **Optical Character Recognition (OCR)**: OCR technology enables blind students to place books or other print materials on a scanner and have the text interpreted and read using synthetic or digital speech.
- **Braille Notetakers**: Braille notetakers are small, portable devices that enable students to enter and store Braille characters in the form of words and sentences.

## 11. Technologies for Students with Severe Physical Disabilities

Students with severe physical disabilities are a heterogeneous group. For some, mobility is the greatest barrier they face. For others, caring for their personal needs is a tremendous challenge. Still others face overwhelming obstacles in communication. Approximately 63,000 students with orthopedic impairments were served in the public school system during the 1997–98 school years slightly more than 1% of all students with disabilities who are currently receiving special education

services. Fortunately, a variety of new technologies have been developed to help individuals with physical disabilities overcome their challenges and function well in school, work, and home environments. For example, switches can be activated by almost any part of the body, allowing students with physical disabilities to control many aspects of their environment independently from using a toy or radio for their own entertainment, to communicating with their nondisabled peers in the classroom, to controlling a computer or other high-tech or AAC device.

Today, switches can be used with a number of adaptive devices that enable students with severe physical disabilities to successfully operate a computer independently, including turning the power on and off, inserting and removing a disk or CD from a drive, copying files, accessing a modem, and using a keyboard. A number of alternative input devices can be connected to a standard computer to assist or replace the use of a traditional keyboard, which is often the greatest barrier to computer use for students with physical disabilities. Adaptive keyboards, infrared sensors, and voice recognition systems, described in all have proven to be highly effective in helping students with severe physical disabilities use computers to participate in many educational activities that would not be available to them through other means. Alternative Input Devices for Students with Physical Disabilities are;

- **Switches:** Switches control the flow of electrical power to a device that the user wants to turn on or off. Switches can be activated by almost any part of the body a person is able to voluntarily and reliably control.
- **Basic Adaptive Keyboards:** Basic keyboard adaptations that assist physically disabled students to use computers include replacing standard keys with larger keys that are easier to see and touch, reducing the number of keys on the keyboard.
- **Touch-Sensitive Screens:** Touch-sensitive screens are very popular with young computer users and with individuals who have severe developmental or physical disabilities. This technology allows the user to simply touch the computer screen to perform a function.
- **Infrared Sensors with Pneumatic Switches:** Use of an infrared sensor worn on the head, along with use of a pneumatic switch, can enable physically disabled students to interact with the computer.
- **Voice Recognition:** Using voice recognition software, the user can bypass the keyboard and just speak to the computer. By programming the computer with a set of predefined instructions, the user can control the computer by verbally issuing commands into a microphone.

## 12. Conclusion

The barriers of inadequate teacher training and high cost are problematic significantly inhibiting the use of technology in classroom settings but are not insurmountable. There is no doubt that technology has the potential to act as an equalizer by freeing many students from their disability in a way that allows them to achieve their true potential. More widespread use of technology would meet both the legal requirements and the spirit of the laws calling for students with special needs to be educated in the least restrictive environment. Thus, it is important for all individuals who are involved in policy decisions regarding the placement of students with disabilities, teacher training, and the funding of educational technologies to become familiar with the issues surrounding the use of technology for students with disabilities. Working together, parents, teachers, administrators, and school board members, as well as both students with disabilities and their nondisabled peers, can help create classroom environments in which all students have opportunities to learn.

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