

My Library in 2020

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### Abstract:

Through this article, I would like to share my thoughts on how I will develop my library functions, collections and services according to new developing environment. The global information revolution of the 20th century made manual systems of delivering information services in the libraries especially academic and research libraries mundane, clumsy and inefficient, though the era of total electronic or paperless libraries is yet a mirage (Aguolu and Aguolu, 2002). My library in 2020 will not be entirely digitalized. It will be a hybrid of traditional services and print collections with online web-based services and electronic collections. It will not continue to play its traditional role by providing printed learning materials to those who cannot afford electronic materials, nor have tools to access online information's.

**Keywords:** *Digital, Electronic collections, Global information, Information, Information revolution, Library, Web-based services* 

### **1. Introduction**

In this technological era, each day brings new innovations, new ideas, new advances, new technologies, new methods and new applications. This technological development has brought great impact on library functions, collections and services. A number of technological advances has eliminated, supplanted or changed the traditional forms of information provided by libraries. For example, before electronic revolution, all information's are recorded in the form of books, newspapers, etc. while now it is also available in the new forms like e-books and e-newspapers. According to Restauri (2004), 'Changes in technology that have allowed for easier, faster and less costly access to the internet connections, which allow for the use of video, feature laden databases, interactive websites, and other tools to provide a learning experience much richer and productive than even five years ago.' In recent years, there have been several changes in educational models. The students enrolled in distance education are interested in online resources and study materials. These new demands of the users force libraries to change the way they deliver their services. The Association of College and Research Libraries (ACRL) (2006) discussed the changing role of the academic library given the revolution in teaching and learning brought about by digitization, the internet and other technological advances. They recommended three essential actions for libraries to remain relevant in the years ahead: 1. Libraries must evolve from print media to user-focused media and become information specialists; 2. The culture of libraries and their staffs must change from a mindset of primarily ownership and control to one that seeks to provide service and guidance in helping users find information regardless of the format; and 3. Libraries must assert their evolving role not only within their institutions but share their information dissemination and retrieval expertise in other markets. Libraries are the repositories of knowledge and form an integral part of education. Libraries have a long history, starting with the chained and closed access libraries of earlier times to the present day hybrid, digital and virtual libraries that use the latest technology for provision of information through various services. Type of libraries-Traditional Library  $\rightarrow$  Automated Library  $\rightarrow$  Hybrid Library Dr. Chetna Shah [Subject: Lib. Science] International Journal of

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→ Electronic Library → Virtual Library → Net Library → Online Library → Gate way Library → ?????? (Pandya, 2011).

## 2 My vision for my library

## 2.1 Aim of my Library

- Active participation in teaching, learning and research activities of the institution.
- Information collection, storage and disseminations.
- User's oriented services
  - **Easy to access information resources** users would easily access online and remotely accessible library resources from wherever they are, using any device they have at hand.
  - Easy to search across databases- develop search engines which will be easy to use by users.
  - **Richness of databases-** users can easily access all required information from library repository of databases in all formats and languages. Join with library consortium to enrich library resources.
  - **24\*7 days services-** library information services will be available 24\*7days to users on their place.
  - Affordable services- library services will be available to users at reasonable affordable costs. Most of the services will be available on pay as per their use.
  - Attract new customers –attract new customer by providing a good services and building long-term relationships with them.
  - Help from librarian and library staff- librarian online help service will be available on website. May I help you services will be available in the library.
  - Alerting services- using social networks library will inform all users about important news, new events, current contents, new arrivals and important achievements.
- Library Automation and digitization- all library functions will be computerized and library valuable print resources will be in the digital form so that users can use it through internet service.
- Collaboration with various libraries, information centers, professionals educationalists to develop information center.
- Develop new innovative products and services.
- Develop and maintain well equipped infrastructure that support day-to-day operations.

# 2.2 Collections

Library will be equipped with print as well as electronic resources.

- Printed collection: books, newspapers, magazines, journals, government publications, bound volumes of journals and reports, thesis and dissertations, examination paper sets, bibliographies, charts, poster, pictures, maps, etc.
- Electronic and online collection: e-books, e-journals, e-newspaper, CD/DVD, e-thesis and dissertations, online databases, etc.

# 2.3 Services

Library will provide various services through traditional system (offline) and also by using web technology (online).

- Lending and Reservation (offline and online)
- Reference Services and General Assistance (offline and online)
- Translation services (offline)
- Current Awareness Service (offline and online)
- OPAC (online)
- Data Search Service (offline and online)
- Bibliographic Service (offline and online)
- Photocopying Service (offline)
- Abstracting service (offline and online)

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- Alerting services (Online) via mobile and web technology
- Inter Library Loan (Offline and online)
- News Clipping Service (offline and online)
- Online Search Service
- Internet Services
- Publication Services (Print and Electronic)
- Special Tutorial (offline and online)
- Guidance for Competitive Examinations (offline and online)

### 2.4 Staff

Library staff is the essential component of the library. Adequate and train staff always help to achieve goal of the library. The library will have trained, competent and service oriented staff. They will be always ready to work hard, ready to adopt new technology and help users of the library.

### 2.5 Facilities

- Space: adequate space for library collections, reading room, scholar room, faculty reading room, librarian office, conference hall, audio-video room, reference room, photocopying room, staff room, technical section, water room, bathroom, cafeteria, etc.
- Central Air Condition facility
- Computer and Printer- adequate computer and printer facility for librarian and staff. Separate PC for users.
- Scanner and fax machine
- Authentic Library software and barcode scanner.
- Photocopying machine
- Speedy internet facility available in all computers
- Audio-visual facility- library will have audio and video cassettes in the reference room. Tape recorder, CD/DVD player, LCD Screen and projector will be available in the audio-video room with speakers.
- Social networks- information of library products, services and facilities will be available through library website, face book, twitter, blog, You Tube, etc.
- Latest information will be provided to users through e-mail, mobile technology like massage, Whats app, Viber, etc.
- Use of Library 2.0 applications to provide modern library services to meet use's needs and expectations.

### 3. Conclusion

Today library is working as a service center, learning center, publication center, research and development center, companion, Gateways to information, training center, network center, etc. we as an information scientists should adopt new innovations and reorganize our library functions to provide effective and efficient services to our valuable users. Our user's demands not only quality services but they want it quickly on their place. Computer and internet technology help us for providing right information, in right format, at the right time to the right user.

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